

Important Notice to Our Patients

To our valued patients,

We are sending out this notice to inform you of some changes that are coming to Peace Dental. First, after **October 17th, 2025, Dr. Ian Peace will no longer be practicing dentistry.** Dr. Ian has decided to pursue other career opportunities. While we are saddened by Dr. Ian's departure, we wish him all the best in his new ventures. Dr. Nikki Peace and her husband Dr. Josh Polacek will remain at the practice.

With Dr. Ian leaving the practice and the continued hygienist shortage, there are other changes as well. As of **October 27th, 2025,** there will be changes to our hours of operation. **The new hours will be as follows: Monday 8am-5pm, Tuesday, 9am-7pm, Wednesday 8am-5pm, Thursday 7am-5pm, Friday 7am-1pm, and 1st and 3rd Saturdays 8am-12pm.**

In addition to the hour changes, **we will be going out-of-network with UPMC Dental Advantage insurance company effective November 1st, 2025.** Our UPMC Dental Advantage patients can remain with our office and continue to get the high level of care that you are used to receiving. We will submit insurance claims on your behalf. The difference will be that payment is due at the time of service, and UPMC Dental Advantage will reimburse you directly if you have out-of-network benefits.

We have not made these decisions lightly and have spent many hours discussing alternative solutions. We have explored the possibility of hiring an additional associate dentist; however, the ongoing challenges in recruiting and retaining dental hygienists have made it difficult for that practice model at this time. We want to be transparent with you about these challenges as we prioritize the quality of care and service you deserve. We know that these changes will take some time to get used to, and we are here to help. We value every patient, and if you have any questions about these changes, please call our office at (412) 486-5155.

Sincerely,

Dr. Nikki Peace

Dr. Ian Peace

Dr. Josh Polacek